IN THE SPECIFICATION

Please amend paragraphs [0030] and [0031] on pages 9-10, as follows:

[0030]   In another illustrated embodiment of the invention, the servers 26, 34, 36 may also send SIP REGISTER messages to the presentity server 22 to register their presence within the system 10. A reports ~~generator 50~~ generator 51 within the host 40 may send a SIP SUBCRIBE message to the presentity server 22 requesting the status of the servers 26, 34, 36 and contact distributors 28, 30, 32. By receiving status information, the report ~~generator 50~~ generator 51 is made aware of which servers 26, 34, 36 and contact distributor 28, 30, 32 are available and that have data for generating reports. Further, notification that a server 26, 34, 36 or contact distributor 28, 30, 32 is offline may itself justify the need for additional reporting data. The use of the SUBSCRIBE and NOTIFY functions of the apparatus 12 for tracking system availability allow the report generator more accurate reports even in the absence of data from any particular server 26, 34, 36 or contact distributor 28, 30, 32.

[0031]   In another embodiment, a reconfiguration ~~processor 52~~ processor 53 may subscribe to the status of the servers 26, 34, 36. In the event that the reconfiguration ~~processor 52~~ processor 53 should detect that a server 26, 34, 36 goes offline, the reconfiguration ~~processor 52~~ processor 53 may instruct a proxy server 48 to direct any calls that would have gone to the offline server 26, 34, 36 to, instead, go to one of the remaining servers 26, 34, 36.